

WINDSOR
Ph. 1-800-387-2659

LEAMINGTON
Ph. 1-800-265-7408

SARNIA
Ph. 519-336-0391

WOODSTOCK
Ph. 1-800-265-9906

LONDON
Ph. 1-800-265-4681

MISSISSAUGA
Ph. 905-624-9546

Notice of Accessibility Policies and Feedback Process Provision of Goods or Services to People with Disabilities in Ontario

Dear Valued Customers,

At WFS Ltd., we are committed to ensuring we deliver exceptional customer service to all of our customers, including those with disabilities. WFS Ltd. will ensure equal opportunity for our customers to have access to our products and services. Pursuant to the *Accessibility for Ontarians with Disabilities Act*, we have developed Accessibility Policies, which are available upon request. The document may be found on our website at www.wfsltd.com or can be verbally conveyed by contacting the Human Resources Department at 519-681-3790.

We welcome all comments, questions and suggestions that you may have about the provision of our goods or services to people with disabilities in Ontario. If you have feedback regarding the way WFS provides goods, services, and facilities to people with disabilities, please complete the Customer Feedback Form. The Form may be submitted:

- Verbally in person,
- By phone,
- By fax,
- Online, or
- By mailing to: WFS Ltd., 645 Wilton Grove Road, London, ON N6N 1N7, Attention: Director of Operations.

Upon request, accessible formats and communication supports are available when receiving and responding to feedback.

Thank you,
WFS Ltd.