

**WINDSOR** Ph.1-800-387-2659

**LEAMINGTON** Ph. 1-800-265-7408 **SARNIA** Ph. 519-336-0391

**WOODSTOCK** Ph. 1-800-265-9906 **LONDON** Ph. 1-800-265-4681 **MISSISSAUGA** Ph. 905-624-9546

## **AODA Accessible Customer Service Feedback Form**

Thank you for visiting WFS Ltd. We value all of our customers and strive to meet everyone's needs.
Please tell us the date and location of your visit:  Date: Location:
Did we respond to and meet your customer service needs? $\Box$ Yes (please explain below) $\Box$ Somewhat (please explain below) $\Box$ No
Comments:
Was our customer service provided to you in an accessible manner?  ☐ Yes (please explain below) ☐ Somewhat (please explain below) ☐ No
Comments:
Did you experience any problems accessing our goods and services?  ☐ Yes (please explain below) ☐ Somewhat (please explain below) ☐ No
Comments:
Contact information (optional): Name:
Phone Number: Email:
<ul> <li>Thank you for taking the time to complete this feedback form. The Form may be submitted:</li> <li>Verbally in person,</li> <li>By phone,</li> <li>By fax,</li> <li>Online, or</li> <li>By mailing to: 645 Wilton Grove Rd, London ON, N6N 1N7, Attention: Director of Operations.</li> </ul>
Upon request, accessible formats and communication supports are available when receiving and responding to feedback.
Thank you, WFS Ltd.

Created on: October 18, 2017 Revised on: July 10, 2018